

# Sending Hours

## Control When Your Business Communicates

### Only contact customers during business hours

Prevent messaging at undesirable times of the day, by setting your business sending hours.

- Set sociable hours that meet your customers' needs
- Automatically queue messages when attempting to send outside of hours
- Queued messages are released at the start of the next sending window

### Prevent sending on certain days of the year

Restrict your applications from sending on any day of the year.

- Match sending times to your business rules
- Never accidentally disturb customers on public holidays again

### Temporarily pause when sending large campaigns

Pause sending from your account, to review and delete messages.

- Review queued messages before releasing them
- Built in safeguards prevent queues being indefinitely paused

To learn more about Sending Hours and how to leverage its benefits on our messaging platform reach to [sales@modicagroup.com](mailto:sales@modicagroup.com) or your Account Manager.

